

### **ABOUT THIS COURSE**

This training program is designed to provide participants with an understanding of the fundamentals of diversity, equity, and inclusion and how they can promote a more inclusive workplace. Through interactive discussions, case studies, and practical exercises, participants will learn about the key concepts of diversity, equity, and inclusion and develop strategies for creating a more inclusive and welcoming workplace within their own organisation.

### **OBJECTIVES**

- Understand the fundamentals of diversity, equity, and inclusion
- Recognise and mitigate unconscious bias
- Enhance business success through diversity, equity, and inclusion
- Develop strategies for creating a more inclusive and welcoming workplace

### **COURSE HIGHLIGHTS**

- 4-hour in-person or online training program
- A combination of interactive discussions/workshop activities, case studies, and practical exercises to engage participants and enable them to apply the concepts learned in a practical setting
- Customisable in-house training options
- Optional in-house 360-evaluation to determine your impact and further areas for development
- Optional post-training coaching by an Organisational Psychologist for further learning and accountability



# BUILDING CULTURAL COMPETENCE FOR EFFECTIVE COMMUNICATION



# TAKE YOUR BUSINESS TO THE NEXT LEVEL

In todays globalised world, effective communication across cultures is essential for business success

## **About this Course**

This training program is designed to provide participants with the knowledge, skills, and tools to navigate cultural differences and communicate effectively with individuals from different backgrounds. Through interactive discussions, case studies, and practical exercises, participants will learn how to recognise and respect cultural differences, communicate effectively, and build relationships across cultures

### **Objectives**

- Understand the importance of cultural competence for effective communication
- Develop cross-cultural communication skills for effective communication
- Recognise and respect cultural differences
- Build relationships across cultures
- Overcome cultural barriers, including cultural adaptation and intercultural conflict resolution
- Improve cultural competence, leading to enhanced business success

## **Course Highlights**

- Can be delivered in-person or online
- Assessment
- Development plan
- A combination of interactive discussions/workshop activities
- Customisable in-house training options
- Optional post-training coaching by an Organisational Psychologist for further learning and accountability



# Leading with DIVERSITY, EQUITY, AND INCLUSION

Inclusive leadership is a critical factor in building a diverse, equitable, and inclusive workplace.



# **ABOUT THIS COURSE**

This training program is designed to provide participants with the knowledge, skills, and tools to become inclusive leaders who promote diversity, equity, and inclusion in the workplace. Through interactive discussions, case studies, and practical exercises, participants will learn how to recognise unconscious bias, build diverse teams, and create a culture that values and leverages differences.

## **OBJECTIVES**

- Develop inclusive leadership skills for promoting diversity, equity, and inclusion in the workplace
- Understand the Six Signature inclusive leadership traits and its impact on the workplace
- Recognise and mitigate unconscious bias
- Build diverse teams and create an inclusive culture
- Enhance business success through diversity, equity, and inclusion

### **COURSE HIGHLIGHTS**

- 2 x 3-hour sessions followed by 6 monthly 1-hour follow-up and peer discussion groups
- Can be done online or in-person
- Presentation and graduation for certification
- Pre- and Post self-evaluation survey
- Optional 360 evaluation on learned/implemented traits for continuous learning and development
- A combination of interactive discussions/workshop activities, case studies, and practical exercises to engage participants and enable them to apply concepts learned in a practical setting.
- Interactive workshop activities
- Customisable in-house training